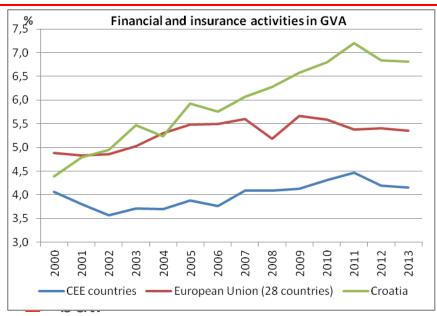


# NPL recovery and resolution

February 2015

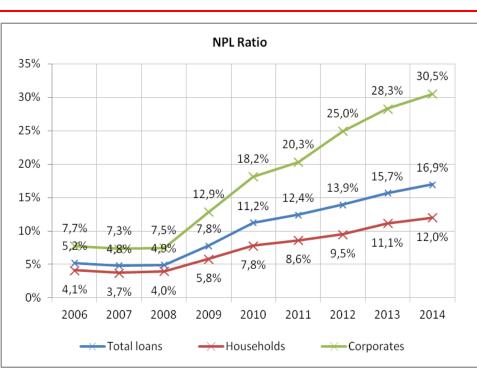
# Croatian banking in the last six years

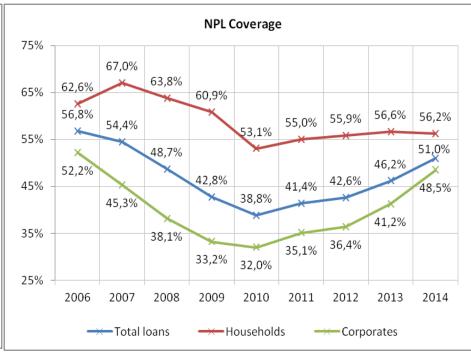


- banking in Croatia in the last 6 years summary:
  - maintaining profitability
  - strong capital position
  - moderate deleveraging

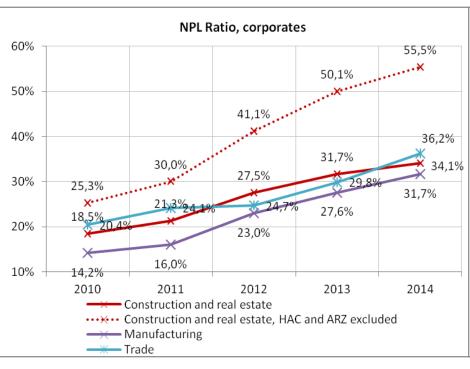
- no new loans
- lack of active strategy in dealing with NPLs
- banks create 6% of GDP, but recently have a very limited influence on real sector
- banking avoided crisis, but could not avoid consequences of depression

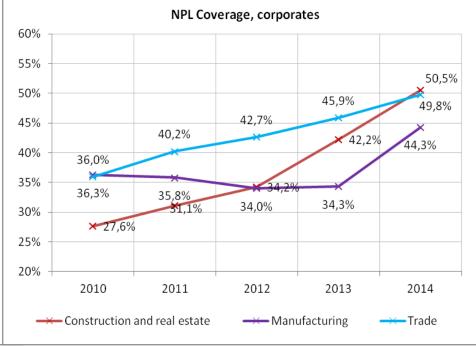
### NPL development



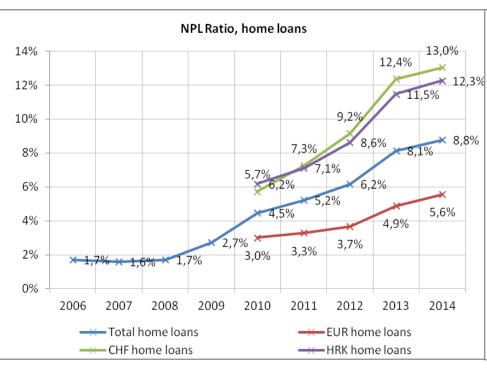


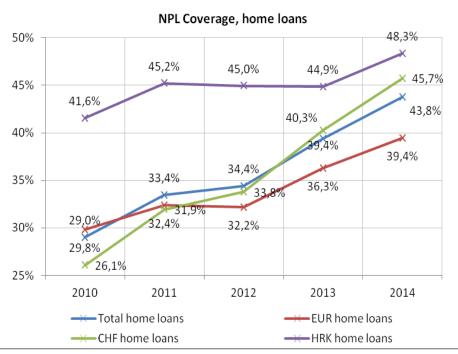
## Most critical segments (1): corporate sectors





# Most critical segments (2): home loans





## Risks created by NPLs

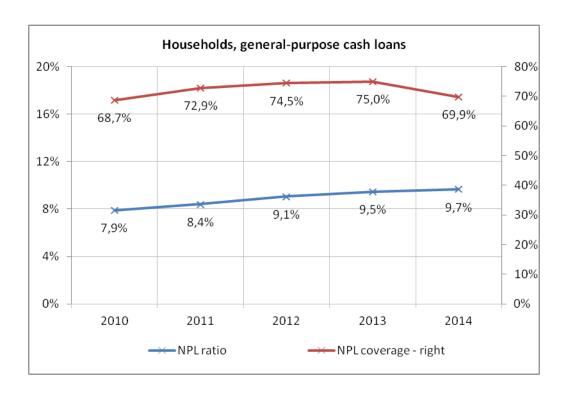
- carrying value of NPLs presents danger to the capital position and P&L of banks
- far predominant part of NPL value is accounted by the application of IAS 39 on pledged/mortgaged real estate units
- the risk present in the NPL portfolio is therefore (apart from the credit risk) the sum of **legal risk** and **real estate market risk**
- effective resolution or full provisioning of NPLs removes risk
- repossession of real estate without selling it to a third party isn't an effective resolution
- "waiting it out" is not an effective solution

# NPL resolution – corporate – experience

- □ 2H2014, CNB's **bank survey** regarding exposures that were or still are covered with a mortgage on a commercial real estate data on legal actions taken in order to collect a claim by activating the collateral, 01/2008 08/2014
- □ repossession is initiated on 3.579 commercial properties
- on 618 properties (17%) repossession is realized, with a collectability ratio (buying price/evaluated price when granting a loan) at 55%
- □ 52% of realized properties taken over in the lenders' balance sheet
  → can't be considered real collection
- □ 48% of realized properties (8% of initiated foreclosures) sold for cash (real collection)
- collection by foreclosing on commercial properties: slow, uncertain, low liquidity, low collectability
- IAS 39 forecasts based on very different assumptions

#### NPL resolution – consumer loans

consumer loans are "resolved" by provisioning



# NPL resolution – housing – experience

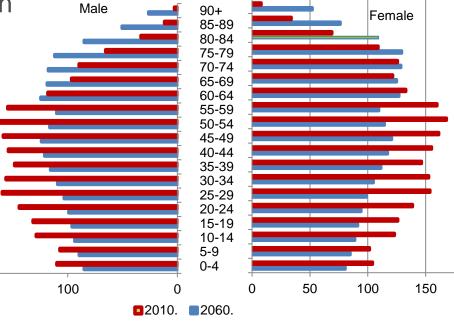
- housing NPLs could be attributed to loans nominated in CHF and to vintages created in 2007 and 2008
- too optimistic credit approval policies were present across the market and final pre-crisis vintages incorporate: *high L/V* and *annuity/income ratio*, together with significant part of portfolio approved in a *non-correlated currency*
- debtor having his housing unit repossessed by a bank generally has no means to acquire a new one and repay the loan "with recourse"; if collection is attempted, costs of such proceedings could likely exceed the collected amount
- banks are competent institutions and if they had consistently used proper professional standards, the problem would be much smaller

# NPL resolution – housing – macro-overview

certainty about commercial viability of a flat is high – as long as tenants are in it

completing repossession and moving tenants out creates uncertainty!

- census 2011 in Croatia there are:
  - 2.246.910 housing units, of that1.912.901 permanent residences
  - 1.496.558 permanent residences are inhabited by 1.517.249 200 households, while 342.349 are temporarily uninhabited and 73.994 are abandoned
  - only in Zagreb there are 69.870 temporarily uninhabited flats &



In future, without significant immigration, demand for housing should decrease

#### Conclusion

- the major issue concerning resolution is the corporate loans resolution; they are by amount and macro-economic impact a dominant problem
- consumer loans are "resolved through provisioning" and they represent no risk
- CHF-denominated housing loans require alleviation of financial pressure on debtors
- EUR-denominated housing loans are performing and have no acute resolution issue
- problems facing effective resolution:
  - low liquidity of real estate
  - high legal cost/uncertainty connected with foreclosure
  - PR aspect of repossession
  - "underwater" position of significant part of clients with CHFdenominated loans
  - regulatory & tax obstacles for application of haircuts